

SFAR-S-ETH

User Manual

Expansion Module – Gateway Modbus TCP





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Thank you for choosing our product.

This manual will help you with proper handling and operating of the device.

The information included in this manual have been prepared with utmost care by our professionals and serve as a description of the product without incurring any liability for the purposes of commercial law.

This information does not discharge you from the liability of your own judgment and verification.

We reserve the right to change product specifications without notice.

Please read the instructions carefully and follow the recommendations concluded therein.

WARNING!

Failure to follow instructions can result in equipment damage or impede the use of the hardware or software.

1. Safety rules

- 1. Refer to this manual before the first use
- 2. Make sure that all cables are connected properly before the first use
- 3. Please ensure proper working conditions, according to the device specifications (e.g., supply voltage, temperature, maximum power consumption)
- 4. Turn the power supply off before making any modifications to wiring connections.

2. Module features

2.1. Purpose and description of the module

ETH module is an innovative device converting Modbus TCP into Modbus RTU/ASCII.

The device is equipped with the Ethernet and RS485 interface, 4 Digital Inputs with counters and 3 Relay Outputs. All the inputs are insulated from logic with the aid of optoisolators.

The communication takes place with the benefit of Modbus TCP protocol. Every received request from the Modbus TCP client is checked considering the address. If the address is different than the SFAR-S-ETH device address, automatic conversion of the request frame into the Modbus RTU/ASCII protocol ensues. Later on, the correctly received answer is sent to the Modbus TCP client.

The usage of a 32-bit processor with ARM core assures fast data processing and smart communication.

The new function called Modbus Device Table allows the user to define their own enquiries to Modbus ATU/ASCII from the accessible internal registries of the device. This function allows to e.g. automatic reading of the statuses of the modules' inputs on RS485 and inscribing these statuses into the SFAR-S-ETH internal registries. Internal registries are accessible for the Modbus TCP clients without additional delays resulting from the RS485 bus. This solution strongly accelerates the communication. All the bit orders and registry orders of the MODBUS protocol are available.

The module is designed for mounting on a DIN rail in accordance with DIN EN 5002.

The module is equipped with a set of LEDs to indicate the status of inputs and outputs which is useful for diagnostic purposes and helping to find errors.

Module configuration is done via built-in website or USB by using a dedicated computer program. You can also change the parameters using the MODBUS protocol.

	Voltage	10-38 V DC; 10-28 V AC	
Power Supply		7 W @ 24 V DC	
	Power consumption ¹	9 VA @ 24 V AC	
	No. of inputs	4	
	Voltge range	0 - 36 V	
	Low state "0"	0 – 3 V	
Digital inputs	High state "1"	4 - 36 V	
	Input impedance	4 kΩ	
	Isolation	3750 Vrms	
	Inputs type	PNP lub NPN	
	No.	4	
Countere	Resolution	32 bits	
Counters	Frequency	1 kHz (max)	
	Impulse Width	500 µs (min)	
	No. of outputs	3	
Relay outputs	Maximum current and voltage	3 A 230 V AC	
	(resistive load)	3 A 30 V DC	
Tomorotum	Work	-20°C - +65°C	
remperature	Storage	-40°C - +85°C	
	Power supply	2 pin	
Connectors	Communication RS485	3 pin	
	Communication Ethernet	RJ45	

2.2. Technical specifications

¹ Power consumption with active Modbus transmission, all outputs on and high state on all inputs

	Inputs and outputs	2 x 5 pin	
	Quick connector	IDC10	
	Configuration	Mini USB	
	Height	119.1 mm	
Size	Length	110 mm	
	Width	22.6 mm	
Interface	Ethernet	10/100 Mbps	
Internace	RS485	Up to 128 devices	

Table 1 - Technical specifications

2.3. Dimensions of the product

The appearance and dimensions of the module are shown below. The module is mounted directly to the rail in the DIN industry standard. Power connectors, communication and IOs are at the bottom and top of the module. USB connector configuration and indicators are located on the front of the module.



Picture 1 - Dimensions of the product

3. Configuration of the communication

3.1. Grounding and shielding

In most cases, IO modules will be installed in an enclosure along with other devices which generate electromagnetic radiation. Examples of these devices are relays and contactors, transformers, motor controllers etc. This electromagnetic radiation can induce electrical noise into both power and signal lines, as well as direct radiation into the module causing negative effects on the system. Appropriate grounding, shielding and other protective steps should be taken at the installation stage to prevent these effects. These protective steps include control cabinet grounding, module grounding, cable shield grounding, protective elements for electromagnetic switching devices, correct wiring as well as consideration of cable types and their cross sections.

3.2. Network termination

Transmission line effects often represent the problem on data communication networks. These problems include reflections and signal attenuation.

To eliminate the presence of reflections at the end of the cable, the cable must be terminated at both ends with a resistor across the line equal to its characteristic impedance. Both ends must be terminated since the direction of propagation is bi-directional. In the case of RS485 twisted pair cable this termination is typically 120Ω .

3.3. Setting Module Address in RS485 Modbus Network

Changing the address of the SFAR-S-ETH is possible with the aid of an inbuilt www website. After logging in, one should choose the tab Network, insert the module address in the Device Address field and click Save. The device will save the given address and will remember it even after disconnecting from the power supply (more details in 9.4 - Modbus Config).

Attention! The address is reset during the restoration of default configuration (more details in 3.5.1 – Default settings).

3.4. Types of Modbus Registers

Туре	Beginning address	Variable	Access	Modbus Command
1	00001	Digital Outputs	Bit Read & Write	1, 5, 15
2	10001	Digital Inputs	Bit Read	2
3	30001	Input Registers	Registered Read	3
4	40001	Output Registers	Registered Read & Write	4, 6, 16

There are 4 types of variables available in the module.

Table 3 - Types of variables

3.5. Communication settings

The settings of TCP communication are stored in memory of the device. The Modbus TCP network configuration is only accessible through the www website (more details in 9.3. – Network). The communication data of the module in RS485 network is stored in the16-bit registries. The access to the registries is possible with the benefit of Modbus TCP protocol or through the www website (details in 9.4 - Modbus Config).

3.5.1. Default settings

Modbus	ТСР	Modbus RTU/ASCII	
Address IP	192.168.1.135	Transmission speed	19200
Mask	255.255.255.0	Parity	No
Gateway	192.168.1.1	The amount of data bits	8
Port Modbus	502	The amount of stop bits	1
Port HTTP	80	Modbus mode	rtu
Timeout of connection	60 s	The device address	1
Login	admin	Timeout of RS485	500 ms
Password	0000	Mode	Gateway
		Device Table Refresh Slow	10000 ms
		Device Table Refresh Normal	2000 ms
		Device Table Refresh Fast	500 ms

You can restore the default configuration by the switch SW6 (see 3.5.2.)

Table 4 - Default settings

3.5.2. Restore the default configuration

To restore the default configuration:

- Turn the power off
- Turn the switch sw6 on
- Turn the power on
- When power and communication led flash turn the switch sw6 off

WARNING! After restoring the default configuration all values stored in the registers will be cleared as well.

Address Modbus	Address Dec	Address Hex	Name	Values
40003	2	0x02	Baud rate	0 - 2400 1 - 4800 2 - 9600 3 - 19200 4 - 38400 5 - 57600 6 - 115200 other - value * 10
40005	4	0x04	Parity	0 – none 1 – odd 2 – even 3 – always 1 4 – always 0
40004	3	0x03	Stop Bits LSB	1 – one stop bit 2 – two stop bits
40004	3	0x03	Data Bits MSB	7 – 7 data bits 8 – 8 data bits
40007	6	0x06	Modbus Mode	0 – RTU 1 – ASCII

3.5.3. Configuration registers

Table 5 - configuration registers

3.5.4. Watchdog information

This 16-bits register specifies the time in milliseconds to watchdog reset. If module does not receive any valid message within that time, all Digital and Analog Outputs will be set to the default state.

This feature is useful if there is an interruption in data transmission and for security reasons. Output states must be set to the appropriate state in order to reassure the safety of persons or property.

The default value is 0 milliseconds which means the watchdog function is disabled.

4. Indicators



Picture 2 - Indicators

Indicator	Description				
Power supply	LED indicates that the module is correctly powered.				
Communication	The LED lights up when the unit received the correct packet Modbus TCP, converted to Modbus RTU/ASCII and sent it over the RS485 network.				
Inputs state	LED indicates that the input is on.				
Outputs state	LED indicates that the output is on.				

Table 6 - Description of indicators

5. Module connection

5.1. Block diagram



Picture 3 – Block diagram

5.2. Connection of digital inputs



Picture 5 – Connection of input

5.3. Connection of relay outputs

5.3.1. Connection of resistive load



Picture 6 – Connection of resistive load

5.3.2. Connection of electrovalve



Picture 7 – Connection of electrovalve

5.4. Quick Connect

Quick Connect is an unique feature of modules that allows you to quickly connect group of devices with a flat ribbon cable. Thanks to this solution, it is enough to connect power and RS485 communication to one of the devices in the group and the others will be powered and communicated with ribbon cable.

The Quick Connect is sufficient to connect up to 10 devices next to each other. What is important that the various types of modules in the SFAR-S family can be connected with the ribbon cable.



Picture 8 – Connection of Quick connect

6. Switches

*1	2	3	4	5	6

Picture 9- Switches

Switch	Function	Description
1	None	
2	None	
3	Bias Pull Up	Switching pull-up resistor
4	Bias Pull Down	Switching pull-down resistor
5	Network Termination	Switching terminating resistor 120Ω
6	Restoring default settings	Restoring default settings

Table 7 - Description of switches

7. Modules Registers

7.1. Registered access

Address Modbus	Address Dec	Address Hex	Register Name	Access	Description
30001	0	0x00	Version/Type	Read	Version and Type of the device
30002	1	0x01	Address	Read	Module address SFAR-S-ETH
40003	2	0x02	Baud rate	Read & Write	Transmission speed
40004	3	0x03	Stop bits	Read & Write	Stop bits
40005	4	0x04	Parity	Read & Write	Parity
40007	6	0x06	Modbus Mode	Read & Write	Modbus protocol type

Address Modbus	Address Dec	Address Hex	Register Name	Access	Description	
40009	8	0x08	Watchdog	Read & Write	Function watchdog for outputs [ms]	
40013	12	0x0C	Default Outputs State	Read & Write	Default state of outputs lit bit \rightarrow output active	
40014	13	0x0D	Operating mode	Read & Write	Modbus mode TCP 0 – Device Table; 1 – Gateway Modbus TCP	
40015	14	0x0E	Slow Rate	Read & Write	Frequency of queries in Device Table mode [ms]	
40016	15	0x0F	Normal Rate	Read & Write	Frequency of queries in Device Table mode [ms]	
40017	16	0x10	Fast Rate	Read & Write	Frequency of queries in Device Table mode [ms]	
40033	32	0x20	Received packets MSB	Read & Write	The amount of received packate	
40034	33	0x21	Received packets LSB	Read & Write	The amount of received packets	
40035	34	0x22	Incorrect packets MSB	Read & Write	The employed incorrect peokete	
40036	35	0x23	Incorrect packets LSB	Read & Write	The amount of received incorrect packets	
40037	36	0x24	Sent packets MSB	Read & Write	The enclust of cost peokete	
40038	37	0x25	Sent packets LSB	Read & Write	The amount of sent packets	
30051	50	0x32	Inputs	Read	Inputs status lit bit \rightarrow input active	
40052	51	0x33	Outputs	Read & Write	Outputs status	
40053	52	0x34	Counter 0 MSB	Read & Write	20 hite sourter 0	
40054	53	0x35	Counter 0 LSB	Read & Write	32-bits counter 0	
40055	54	0x36	Counter 1 MSB	Read & Write	20 bits sources 1	
40056	55	0x37	Counter 1 LSB	Read & Write	52-bits counter 1	

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Address Modbus	Address Dec	Address Hex	Register Name	Access	Description
40057	56	0x38	Counter 2 MSB	Read & Write	22 hite counter 2
40058	57	0x39	Counter 2 LSB	Read & Write	SZ-bits counter z
40059	58	0x3A	Counter 3 MSB	Read & Write	22-bits counter 3
40060	59	0x3B	Counter 3 LSB	Read & Write	32-bits counter 3
40061	60	0x3C	Reset counters	Read & Write	Reset counters lit bit → counter reset

Table 8 - Registered access

Address Modbus	Address Dec	Address Hex	Register name	Access	Description
193	192	0x0C0	Default state of output 1	Read & Write	Default state of output 1
194	193	0x0C1	Default state of output 2	Read & Write	Default state of output 2
195	194	0x0C2	Default state of output 3	Read & Write	Default state of output 3
801	800	0x320	Input 1	Read	Input 1 state
802	801	0x321	Input 2	Read	Input 2 state
803	802	0x322	Input 3	Read	Input 3 state
804	803	0x323	Input 4	Read	Input 4 state
817	816	0x332	Digital output 1	Read & Write	State of digital output 1
818	817	0x333	Digital output 2	Read & Write	State of digital output 2
819	818	0x334	Digital output 3	Read & Write	State of digital output 3
962	961	0x3E0	Reset counter 0	Read & Write	Reset counter 0
963	962	0x3E1	Reset counter 1	Read & Write	Reset counter 1
964	963	0x3E2	Reset counter 2	Read & Write	Reset counter 2
965	964	0x3E3	Reset counter 3	Read & Write	Reset counter 3

7.2. Bit access

Table 9 - Bit access

8. Configuration software

Modbus Configurator is the type of software which is designed to set the communication module registers over Modbus network as well as to read and write the current value of other registers of the module. It's a convenient way to test the system as well as to observe real-time changes in the registers.

Communication with the module happens via the USB cable. The module does not require any drivers.



Picture 10 -Configuration process

Configurator is a universal software, whereby it is possible to configure all available modules.

SFAR Configurator	↔	_	
Device type	ETH		•
ETH Module Transmission Info			
Inputs and counters settings			
1 2 3 4 Inputs 0 0 0 0 Filter 0 0			
Counter value Captured value Capture Status			
Counter 1			
Counter 2			
Counter 3			
Counter 4			
Oupus settings			
1 2 3 Output state			
Default outputs state			
Watchdog			

Picture 11- Configurator

9. Web page

The SFAR-S-ETH device has an inbuilt www website, thanks to which the user is able to control its working. The website allows to the access to the configuration of the TCP and RS485 networks, up-to-date statuses of inputs and outputs and the settings of the Device Table mode.

9.1. Login

The access to the website is possible through the browser. IP address should be put in the address field then Enter button should be pressed. The log-in site appears, in which the login 'admin' and the defined password (by default '0000') should be inserted. If the login and the password are correct, after clicking the Login button the default www website with the Info tab appears.

The logout takes place if the default website is opened for at least 15 minutes with the tab of Info, Network or Modbus Config or after clicking the Logout button.

Login X +			-	-		×
🗲 🛈 🔏 192.168.1.13/admin.html	C Q Szukaj	☆ 自	Ŧ	â	◙	≡
	SFAR MOD-FTH		·		-	
	Login Password Login					

Picture 12 - Login

9.2. Info

The tab Info implies links to the instructions of the device and information about the up-todate version of the software. Changing the password of the access to the www website is also possible.

In order to change the password user should put the prevailing password in the field Old Password and then the new one in the fields New Password and Confirm Password. Then click Change Password button.

Attention! After the re-enacting of default settings, the password is reset (more details in <u>3.5.1 Default settings</u>).



Picture 13 - Info

9.3. Network

The tab Network serves to the Modbus TCP network configuration. The given parameters are implied:

- IP the module's IP address
- Mask the network's mask
- Gateway the gate
- Modbus Port the port to connect the PC with TCP Modbus
- HTTP Port the port to connect with www website
- Connection Timeout the maximum waiting time for the requests TCP Modbus. After this time the connection on the Modbus Port will be cut (given in seconds).

In order to confirm the changes, user should click the Save button. In the case of changing IP, Mask, Gateway, Modbus Port and/or HTTP Port parameters, user should reset the module to let the changes be implemented. The Reset Device button has been put to reset the device remotely. After clicking on it, the browser will try to connect with the new IP address and after a few seconds the log-in website with the prevailing IP address will be loaded.

Attention! After the re-enacting the default settings, all the parameters are reset (more details in 2.5.1. – Default settings).

Image: Connection Timeout of the set bevice	Modbus Gateway × +			×
Image: Second	🗲 🛈 🖉 🛛 192.168.1.13/admin.html	C Q Szukaj	☆ 自 🖡 🎓 🛡	≡
IP: 192.168.1.13 Mask: 255.255.255.0 Gateway: 192.168.1.1 Modbus port 502 HTTP port 80 Connection Timeout 60 Save Reset Device	SFAR Info	Modbus Config	ble Logout	
	IP: 192.168.1.13 Mask: 255.255.0 Gateway: 192.168.1.1 Modbus port: 502 HTTP port: 80 Connection Timeout: 60 Save Reset Device			



9.4. Modbus Config

In the Modbus Config tab, the configuration of the basic Modbus network parameters for both of the working modes is possible. The tab implies the parameters of RS485 network to communicate with external modules *(more details in <u>3.5.3 Configuration registers</u>), and:*



Picture 15 – Modbus Config

- Device Address the module's address in Modbus TCP network,
- RS485 Timeout the maximum waiting time for the response in the Modbus RTU/ASCII network (given in milliseconds),
- Device Table Refresh Slow, Normal, Fast the frequency of refreshing the request in the Device Table mode (given in milliseconds),
- Mode the working mode of the module

9.5. Local I/O

The Local I/O tab enables to see the preview and to control the digital inputs and outputs of the device.

SEAR	0	()	×	%	0	ڻ ا
Digital input 1	Counter 1 0 Counter 2 0	Reset	Modbus Config		Device Table	Logout
Digital input 2 Digital input 3 Digital input 4 Digital output 1 Digital output 2	Counter 3 0 Counter 4 0 Defauit outp Defauit outp	Reset Reset ut 1 state ut 2 state	Wa	tchdog 0	<u>≎</u> [ms]	
Digital output 3	Default output	ut 3 state				

Picture 16 - Local IO

Four icons marked as Digital input 1, 2, 3, 4 show the up-to-date status of digital inputs. The grey colour indicates that the input is inactive and the green colour means that it is active. Icons marked as Digital output 1, 2, 3 allow to control the outputs. The grey colour indicates that the particular output is off and the orange colour means that it is on. After clicking on a particular button, the information about the output's status is sent to the module.

The status of inputs and outputs is recurrently refreshed, so the icons described above present the up-to-date status of the inputs and outputs of the device.

In this tab there are also fields showing the status of 4 counters which count the impulses on the inputs 1, 2, 3 and 4. The fields are read-only and the counters can be only reset with the aid of the corresponding Reset buttons.

The module also permits to define default statuses of the outputs. On the www website they can be set analogously to the digital outputs – the grey colour indicates that the default output is off and the orange colour means that it is on. The default status is assigned after connecting to a power supply and after the Watchdog time elapse, which is reset after each correct TCP Modbus package addressed to the SFAR-S-ETH module. If the Watchdog's value equals zero, the default statuses are only assigned after connecting the power supply.

9.6. Device Table

The next tab includes configurations for the Device Table mode, which allows to define user's own requests Modbus RTU/ASCII from the accessible internal registers of the device.

The first tab called Internal Registers includes the table of internal registers of the SFAR-S-ETH module, which are recurrently refreshed by www website. These registers are used by adding remote requests in the Devices tab. After clicking on the Add Device button, a line to define the request appears. Each line implies the following:

dbus Gateway	× +							-	- 🗆	
i) 🎤 🔏 🛛 192.168.1.13/ac	dmin.html				C Q Szu	kaj		☆ 🗎 🖡	î 🗸)
57AR	i Info	Network	Modbu	Js Config	Local IC		O Device Table		U .ogout	
In Device	ternal Registers	Devices Size	Register	Internal	Speed	ON/OFF	Delete	Status		
Address	(0v01) Read Coils	1	Address		Slow ×		Device	Auto mode		
3	(0x04) Read Input Registers ~		0	1010	Normal ~	ON ~	Delete	off Auto mode off		
4 🔹	(0x06) Write Single Register V	1	51 🔹	1020 🔹	Fast 🗸	ON ~	Delete	Auto mode off		
5 🔹	(0x01) Read Coils ~	1	21	1005 🔹	Slow ~	OFF ~	Delete	Auto mode off		
Add Device							Save Conf	ig Load Config		



- Device Address the address of the device in RS485 network, to which the SFAR-S-ETH module will send the request,
- Function the Modbus request function,
- Size the amount of bits/registers to read/save,
- Register Address the address of the initial register,
- Internal Address the initial address of the internal register, where the data to save/read will be stored,
- Speed the choice of one of the three frequencies read (the values are configurable in the module's registers),
- ON/OFF the active or inactive request,
- Status presents the status of the request.

The configuration of the requests can be saved by the user in an external file and after reading automatically re-enacted to the device. The configuration is saved in the memory of the device and is only reset after re-enactment of the default configuration (more details in 3.5.1 - Default settings).

Modbus Gatewa	у	×	+																				-		>
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59	= /3R	nterna	I al Regis	f) nfo			Net	work	k		Modbus	Cor	nfig		Local	IO			C Device Ta	able		l	Cogou	t]
	Address		00		01	C	2		03		04		05		06		07		08)9				
	1000	0	÷	0	¢	0	÷	0	÷	0	÷	0	•	0	¢	0	¢	0	¢	0	¢				
	1010	0	*	0	*	0	-	0	*	0		0		0		0		0	* *	0					
	1020	0	÷	0	÷	0	-	0	¢	0	*	0	-	0	-	0	*	0	¢	0	÷				
	1030	0	* *	0	*	0	-	0		0	*	0		0		0		0	+	0	*				
	1040	0	-	0	*	0	÷	0	*	0	-	0		0	•	0	•	0	* *	0	-				
	1050	0	÷	0	-	0	\$	0	¢	0		0	-	0	-	0	-	0	÷	0	÷				
	1060	0	*	0	-	0	-	0	-	0	*	0	*	0	*	0	*	0	÷	0	*				
	1070	0	-	0		0	-	0	-	0		0	-	0	-	0	-	0	-	0	-				
	1080	0	-	0	*	0	÷	0	-	0	-	0	-	0	-	0	-	0	÷	0	÷				
	1090	0	-	0	÷	0	-	0	-	0	-	0	-	0	-	0	÷	0	* *	0	÷				
2017 Global	Control 5 Sp	. z o .(o All ri	ghts	reserve	ed.																			

Picture 18 - Internal Registers

10. Modbus TCP working modes

The SFAR-S-ETH module has two different working modes. The first is the TCP Modbus gate, in which the device converts the frames of Modbus TCP into Modbus RTU/ASCII and sends them to the RS485 network's devices.

The second mode is the Device Table function, in which the module read the RS485 network's devices only using the earlier-defined requests and ignores the requests addressed to other devices in the Modbus TCP network. The communication with external modules is only possible through the internal registers of the module from the addresses 1000-1099.

10.1. Gateway Modbus TCP

The SFAR-S-ETH module in the TCP gate mode serves maximum up to four clients simultaneously. After connecting to the module in the proper port, the module waits for the frames which are compatible with the Modbus TCP specification. In the first instance, after receiving any package on this port, the device checks its correctness. If the length of the package will be incorrect, the device will send an error with the Modbus code 0x03 - IIIegal Data Value. If the request is correct and addressed to the SFAR-S-ETH module, the function from the request is executed. If it is not a Modbus function, the device will send the error with the code 0x04 - Server Device Failure.

After processing the request and preparing the response, the module sends it accordingly to the Modbus TCP protocol's specification.

If the request is not addressed to the SFAR-S-ETH module and the TCP gate mode is set, the device converts the request into the Modbus RTU/ASCII and sends it to RS485 bus. The SFAR-S-ETH waits for the defined time for the response and blocks the access to the RS485 bus for other clients, to avoid the packages' conflict. If the module receives the response or the time is out, the bus is released and in the case of receiving the package on the RS485 it is checked in terms of compatibility with the RTU or ASCII mode. In the case of a correct package, it is converted into Modbus TCP and sent to the client. In the case of an error, the code 0x04 (if the response was not received before the defined time) or the code 0x03 (if the package is incorrect) is sent. If the module does not get the access to the RS485 network, the package is sent back with the error code 0x06 - Server Device Busy.

10.2. Device Table

While working in the Device Table mode, the client connects with the device in the same way as in the case of the gate mode. One considerable difference is that the SFAR-S-ETH module will ignore all the requests which are not addressed to it. The communication with external devices is only possible through the configuration of remote requests by the www website (more details in 9.6 – Device Table) and reading/saving from/to the internal registers of the SFAR-S-ETH module. Each request is automatically stored in the module's memory.

If the configuration of the request is correct, the device in this mode asks the modules online by saving the request and it saves the responses in the internal registers indicated by the user in the case of reading the data or downloads the data from there registers in the case of their saving. In the case of incorrectly configured request or when there is no response from the device, an appropriate communicate is shown on the website in the Devices tab, in the Status column.