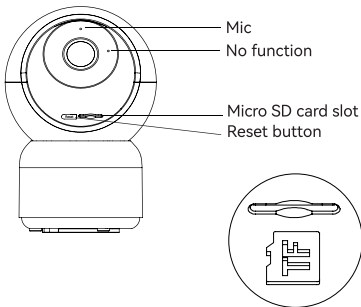




Quick Guide

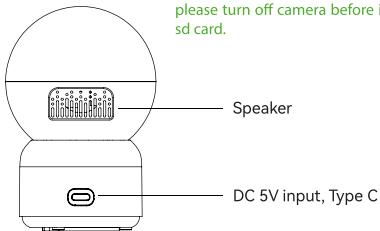


R4259 Smart PT Camera



Note: Please insert micro sd card in above direction.

Micro SD card is not hot-swappable, please turn off camera before insert sd card.



Tech support

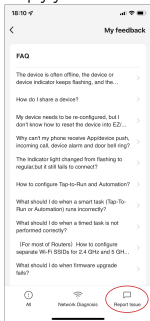
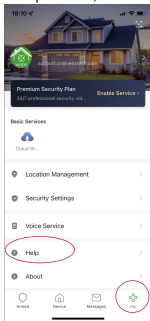
If you need further help or have comments or suggestions please help page in the App.

Tech support contact:
support.us@venztech.com

How to submit feedback in the App:

Step 1: navigate to "My" > "Help".

Step 2: If FAQ not help, you could select "Manual Service" to submit your question, and we will reply you in 24 hours.



VENZ Security Youtube Channel

You could also find VENZ product videos in Youtube by searching "VENZ Security" or "VENZ + model number".

Introduction

VENZ smart Pan/Tilt camera is designed to deliver clear 2K 3MP video the moment you start streaming, keeping you connected to your home anywhere you go. With 360° rotational and 198° vertical views, the pan tilt camera can monitor every angle of any room. Pairs with Echo Show/ Echo Spot and Google Nest Hub, so you can use your voice to control it even when your hands are full.

Package includes

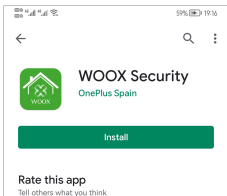
1. Smart PT camera x 1
2. USB cable x 1
3. User manual x 1
4. Mounting bracket x 1
5. Adatper x 1
6. Screw bag x 1

Requirement to use

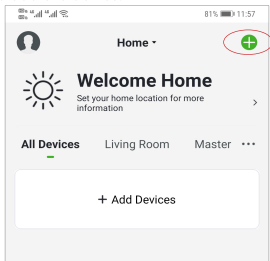
1. WOOX Security app
2. WLAN-enabled router: 2.4GHz (Separate band)

Set up Smart PTZ Camera to WOOX Security app

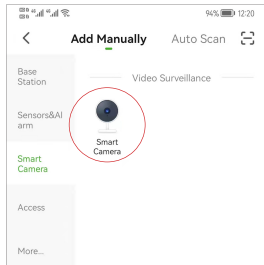
1. Download and install the app "WOOX Security" from Apple App Store or Google Play Store on your smartphone.



2. Launch the app "WOOX Security".
3. Create a new account or log in to your existing account.
4. Tap "+" to add the device.

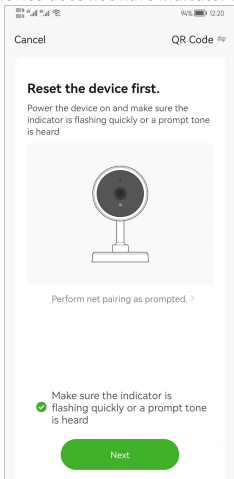


5. Select the applicable product type from the list of products.

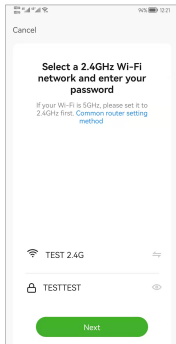


6. Ensure you hear a sound "waiting for Wi-Fi connection" from camera. If there is no sound: hold and press the reset button until you hear the sound.

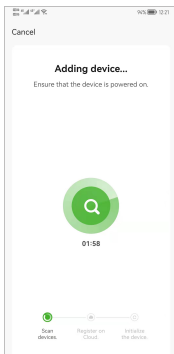
Note: this device does not have indicator light.



7. Confirm the Wi-Fi network and password.
Note: only 2.4GHz Wi-Fi is supported.



8. The App will prompt you to scan a QR code that needs to be read by the camera in the smart PT camera to initiate pairing, press continue on the App and a QR code should now be generated to pair the product to your account. Position your mobile or tablet device in front of the camera lens and ensure the QR code is in full frame of view, once you hear the sound prompt confirm this on the App, this will commence the final stage of pairing the smart PT camera to your account.



9. The app will now search for the device and register it to your account.

10. Enter the device name.

Note: The device name will also be used by Amazon Alexa and Google Home.

Specification

- Power: DC 5V/1A
- Resolution: 2304x1296P
- IR distance: up to 8-10 meters
- Angle of View: 360° rotational and 198° vertical views
- Audio input: Built in Mic
- Audio output: Built in speaker
- Motion detection: support

- Micro SD card: Max. 128G (not included)
- Wireless connection: 802.11 b/g/n 2.4GHz WiFi
- Working temperature: -10 °C - 50 °C
- Working humidity: 0-95%RH, no condensation
- Dimension: 76x72.5x113mm

Frequently Asked Questions

1. Can I share with family and friends?

Yes, you can share your cameras with family and friends who will have access to view the camera and control your bulbs, plugs, and other devices. In the app, click the Family name at the top and click on the "Home Management" button, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the app and registered a new account.

2. What's the Wireless Range?

The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.

3. How many cameras can I control?

WOOX Security app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

4. My device can't be connected to network with App

- Make sure the device is under the config status (indicator light is flashing quickly).
- Make sure the Wi-Fi is available and the device is not far

away from the router.

- Make sure the Wi-Fi password you input is correct.

5. My device shows offline in my App

- Make sure the device is powered on.
- Make sure the network is stable and the Wi-Fi name and password not modified. If not, add device again.
- If the network is normal, but its still offline. Check if there are too many Wi-Fi connections. You can restart your router to check the status of the device.

Caution:

This device complies with Part 15 of the FCC rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to operate the equipment.

This radio transmitter (identify the device by certification number or model number if Category II) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct

the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.